

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
L1	2	("6707906".pn.)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 09:57
L2	2	"6389132".pn.	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 09:57
L3	37626	"709"\$.ccls	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 10:30
L4	3	L3 and ((IMPP) (instant adj message adj presence adj protocol)) and (service adj center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 11:17
L5	2	09/710042 and (coussement)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 10:41
L6	0	L3 and (chat\$5) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 11:16
L7	85	L3 and ((customer service client CSR) near4 (representative))and (call near4 center) and (rout\$5) near10 (call message inquiry)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 11:54
S51	0	((instant adj messag\$5) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:04
S52	1	(chat) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 11:09
S53	1	(chat\$5) and ((customer service client) near4 (representative)) and (availabilty) and (skill)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/07/15 11:16
S54	360	((instant adj messag\$5) and (customer service client) and (call near4 center)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2005/01/04 15:34